



Customer Profile



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*Ken Lopes,
Manager of Coe House*



Coe House

Coe House Restaurant

The Coe House, now owned by John Richard and Luke Dupuis, was built in the early 1800’s. This distinctive and historic property is situated on Lake Winnepesaukee with breathtaking views of the lake and surrounding mountains. The restaurant offers fine dining in a casual setting with intimate dining rooms, a patio, and pub-style seating in the bar area. The Coe House menu consists of new American cuisine and is open daily for dinner.

Ken Lopes, Manager of Coe House, oversaw the implementation of the LionWise POS system. “We have found a winning combination with LionWise,” Ken explains. “We chose this product based on the technology experience of the company and its commitment to servicing customers.”

At a Glance

Company Overview

Coe House

www.coehousenh.com

Business Type

Restaurant and Bar

Number of Employees

35

Number of Seats

137

Cost Centers

Table Service

Bar

Catering



The owners and management of Coe House also believe in supporting local businesses and are delighted that LionWise is a New Hampshire-based company. Ken Lopes has used other POS systems and says he likes the LionWise package because of its flexibility and ease-of-use. “We hosted two test nights before our official opening, and with little training, the staff took to the LionWise system very quickly,” says Ken. “As the manager, I appreciate how easily I can program the system and input changes at any terminal. Any change takes effect immediately, so I am confident the staff is getting up-to-the-minute information.”



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Ken Lopes



“Coe House is running very smoothly with the new system,” explains Ken. “We are pleased with how the LionWise product is helping us run our operations and I am very impressed with the service LionWise has provided. The support staff has been fantastic from the beginning. From the on-site support prior to the Coe House opening to the rapid response time for support calls, LionWise has shown a strong commitment to servicing its customers.”



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